



405 R&L Smith Drive • Danville, Virginia 24540-9805
P.O. Box 209 • Blairs, Virginia 24527
Phone: 434-836-7135 • Fax: 434-836-7139
Website: pcsa.co

Dear ***Customer***,

Welcome to EyeOnWater!

Now you can view your water use in few easy steps:

1. Visit <https://eyeonwater.com/signup> on your computer using a supported web browser.
2. Enter your service area zip code: ***(ex. 24540)***
3. Enter your billing account number: **This number is located on the lower left portion of your bill. Enter the whole account number including all zeros. Do not include the decimal.**
4. Enter your email address.
5. Create and confirm a password.
6. You will get a confirmation email from BEACON. You must verify your email address by clicking on this link. Once you do, you can sign in using your email and password.

We look forward to getting your feedback.

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Phone App Instructions:

1. Go to the App Store on your Android or iPhone and search for “eye on water”.
2. Download the free App to your iPhone or Android Phone.
3. Open the App.
4. Tap on the Register button.
5. Tap on “Enter your account information Manually”.
6. Enter your Zip Code.
7. Select your water provider.
8. Enter your Account ID.
9. Tap on the Next button.
10. Enter a valid e-mail address.
11. Create and confirm a password.
12. Verify that you have read the Terms of Service.
13. Tap on the Next button.
14. An email will be sent to the address you provided.
15. Click or tap on the link in the email to verify it is valid.
16. You can now sign in to your account.

Commissioners:

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